System Compatibility
Frequently Asked Questions

WRISTBANDS

What wristbands do you have that are compatible with our EMR System?

PDC's laser wristbands and thermal wristbands product lines can all be used with any EMR system and work with all leading laser and thermal printers. There are also compatible shield style wristbands that accommodate laser or thermal labels.

Do PDC wristbands work with my new EMR System?

Yes, whether you are converting to a new EMR or adding EMR capability to a new unit, PDC patient wristbands are compatible with all EMR platforms including EPIC, Cerner, and Meditech. To learn more about the specific patient ID wristbands and labels from PDC that work with your specific printers and EMR systems, please contact PDC.

We recently upgraded our EMR system. Do we need to change or reconfigure our wristbands?

If you did not change the print format and location on your existing printers, you do not need to change your wristbands. If you have changed the formatting of your wristbands, PDC offers a number of wristbands that work with different print formats and locations. Please contact PDC if you have any questions about the specific print format you are using and which wristband is compatible.

I want to change or add what's printed on the patient wristband. Who do I contact to create a new wristband print format or adjust an existing one?

Patient wristbands contain sensitive information and you need to be sure it is linked properly to the right data sources. Therefore PDC recommends you contact your EMR vendor who can open a ticket to guide you through creating a new format for your wristband.

We are adding EMR capabilities and need to select a patient wristband, what are my options?

There are several options available based on size, durability and information area. Please contact your assigned PDC representative who will find you the right product.

LABELS

Does PDC offer any labels for patient charting?

Yes, PDC offers a wide variety of laser chart labels, and thermal chart labels. View all patient chart labels.

What labels do you have that are compatible with our LIS/PIS?

PDC carries a full line of stock labels, specifically designed for each LIS/PIS. If you can't find the specific label you need, please contact our customer service team and they will assist you in finding the solution you need.

Do PDC labels work with our new LIS/PIS?

Yes, whether you are converting to a new LIS/PIS or altering your existing LIS/PIS label, PDC carries labels that are specifically designed for your needs. To learn more about the specific tools from PDC that work with all your printers and LIS/PIS, please contact PDC.

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LABELS continued

We recently upgraded our LIS/PIS. Do we need to change or reconfigure our labels?

If you did not change your label design, the print format/location on your existing label design, or your printers, you likely do not need to change your labels. If you have changed the formatting of your labels, PDC offers a number of solutions that work with different print formats and locations. Please contact PDC if you have any questions about the specific print format you are using and which label is compatible.

I want to change or add what's printed on our current label. Who do I contact to create a new label print format or adjust an existing one?

Patient identification labels contain sensitive information and you need to be sure it is linked properly to the right data sources. Therefore PDC recommends you contact your LIS/PIS vendor who can open a ticket to guide you through creating a new format for your labels.

How do I select the correct label for my needs?

PDC carries many product identification options available based on your LIS/PIS and printer, as well as environmental factors and tailored to your specific application. Please contact your assigned PDC representative and we will find you the right product.

Contact Us Today 800.435.4242
We offer many more product categories and customization options.